

**FOURTEENTH PARLIAMENT OF SINGAPORE  
(SECOND SESSION)**

**ORDER PAPER  
WEDNESDAY, 16 OCTOBER 2024**

No. 144

11.00 am

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**QUESTIONS FOR ORAL ANSWER\***

- \*1. **Mr Saktiandi Supaat:** To ask the Minister for Transport following the Fare Review Exercise 2024 (a) what is the estimated financial impact on public transport operators and the overall sustainability of the public transport system from deferring the maximum allowable quantum for fares; (b) how will the deferment of the remaining quantum affect the funding available for planned service improvements or infrastructure projects; (c) what is the Ministry's assessment of potential scenarios for fare adjustments in the next review; and (d) whether there will be a continued phased approach.
- \*2. **Mr Neil Parekh Nimil Rajnikant:** To ask the Minister for Transport (a) what are the reasons that led the Public Transport Council to recommend a fare revision for bus and train fares to take effect at the end of December 2024; (b) what steps have the transport operators taken thus far to improve their service levels to commuters in light of fare revisions in the last three to five years; and (c) what are the big-ticket cost factors that the public transport operators have to watch closely in their operations.
- \*3. **Mr Saktiandi Supaat:** To ask the Minister for Transport (a) whether there are projections or analyses on how the cumulative fare adjustments recommended by the Public Transport Council for the past three years and in this year's review, will impact the cost burden on average commuters compared to past adjustments for different income groups; and (b) how does the Ministry assess the value of each Public Transport Voucher (PTV) in the current and future exercises to ensure fare adjustments remain fair and manageable for all commuters, especially lower-income households.
- \*4. **Mr Sharael Taha:** To ask the Minister for National Development (a) how will the Ministry ensure that the rich cultural heritage of the Orang Kallang and Orang Laut communities is meaningfully preserved and integrated into the development plans for areas like the Kallang Basin, Greater Southern Waterfront and Pulau Brani; and (b) whether the Ministry will establish working groups involving indigenous communities to ensure their perspectives and heritage are represented in these developments.
- \*5. **Mr Sharael Taha:** To ask the Minister for National Development (a) what measures will the Ministry take to ensure indigenous communities, such as the Orang Laut at West Coast Park, can continue using community spaces to practice maritime crafts and traditions; and (b) whether the Ministry will explore creating similar spaces in the Kallang Basin, Greater Southern Waterfront and Pulau Brani developments.
- \*6. **Dr Tan Wu Meng:** To ask the Minister for Digital Development and Information (a) whether postal services providers, including SingPost, which partner public sector agencies for services such as ICA passport collection are subject to service availability standards in HDB heartlands, including the requirements to ensure adequate alternatives when a post office closes down; and (b) whether IMDA has examined (i) the reasons for the closure of the Clementi Mall post office and (ii) the adequacy of the proposed alternative arrangements.

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- \*7. **Mr Louis Ng Kok Kwang:** To ask the Minister for Health whether any schemes are available to encourage administrative and support healthcare workers to stay and build their careers in the public healthcare sector.
- \*8. **Mr Melvin Yong Yik Chye:** To ask the Minister for Manpower in respect of the erratic weather conditions in Singapore (a) what are the workplace safety measures that the Ministry has put in place, beyond providing advisory to employers, to ensure the safety of workers in industries with high risk of exposure to erratic weather conditions and those performing outdoor work; and (b) how does the Ministry ensure compliance to these measures.
- \*9. **Ms Joan Pereira:** To ask the Minister for Manpower in view of the advisory on preparing for adverse weather events issued by the Ministry of Manpower and Workplace Safety and Health Council (a) whether the Ministry will consider further specifying the weather conditions, such as wind intensity and outdoor temperature, under which workers should not be deployed for work; and (b) how will the Ministry collect feedback on working under adverse weather conditions, particularly from foreign workers who may face communication problems due to language barriers.
- \*10. **Assoc Prof Razwana Begum Abdul Rahim:** To ask the Minister for Health in light of the Ministry's statement on 19 September 2024 that findings from the National Youth Mental Health Study affirmed the approach under the National Mental Health and Well-Being Strategy to tackling youth mental health issues and that many of the measures under the Strategy are already in place while others will be progressively rolled out across the next few years (a) what are the measures that are yet to be rolled out; and (b) what is timetable for their introduction.
- \*11. **Dr Tan Wu Meng:** To ask the Minister for National Development (a) whether the designs of new HDB precincts have taken into account the variability and range of inclement weather, including heavy rain and strong winds; (b) whether the assessments have considered the prospects and implications of wind-swept rain entering lift shafts and affecting lift equipment; and (c) what rectification measures have been considered by HDB for new precincts where wind-swept rain has raised concerns about lift durability.
- \*12. **Mr Chua Kheng Wee Louis:** To ask the Minister for Transport in light of BYD's recall of nearly 97,000 electric vehicles (EVs) for a manufacturing fault that can lead to fire risks (a) whether LTA has been notified by BYD on the recall of EVs which are related to the affected EVs; and (b) whether LTA is conducting its own testing and inspection of the affected vehicle models.
- \*13. **Ms He Ting Ru:** To ask the Minister for Digital Development and Information (a) whether any research has been done on whether there is a gender gap in the adoption rates of artificial intelligence (AI) tools in Singapore, particularly in generative AI; (b) whether any groups have been identified as being more reluctant in adopting such AI technologies; and (c) whether there will be targeted initiatives to encourage these groups to better adopt AI technologies in educational and workplace settings.
- \*14. **Assoc Prof Razwana Begum Abdul Rahim:** To ask the Minister for Education what mechanisms are in place to ensure that foster parents are able to access all appropriate and relevant education about the children and young people under their care, including information stored on the Parents Gateway app.
- \*15. **Mr Saktiandi Supaat:** To ask the Minister for National Development whether the Government will consider mandating shopping malls and other public buildings to plan for and set aside lift cars that are purpose-built to accommodate more users of baby prams, wheelchairs and personal mobility aids to make these places more friendly for families.

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- \*16. **Mr Lim Biow Chuan:** To ask the Minister for Transport whether there is any requirement for all EV charging stations to be insured against fire and damage to the building housing them and surrounding cars.
- \*17. **Mr Dennis Tan Lip Fong:** To ask the Minister for Health in view of studies linking uncorrected hearing loss with dementia, whether the Ministry will consider allowing seniors to use MediSave for the purchase of their hearing aids.
- \*18. **Mr Leong Mun Wai:** To ask the Minister for National Development (a) how many cat breeders have been licensed since implementation of the cat-breeding guidelines in 2023; (b) how many licensed cat breeders are currently renting units at The Animal Lodge; (c) how many unlicensed cat breeders has NParks identified since 2023; (d) whether measures are taken to assist unlicensed cat breeders in regularising their operations before actions are taken against them; and (e) how many cats have been seized from these unlicensed cat breeders since 2023.
- \*19. **Assoc Prof Razwana Begum Abdul Rahim:** To ask the Minister for Social and Family Development (a) what mechanisms are in place to ensure that foster carers are able to access all appropriate and relevant health information about the children and young people in their care; and (b) what mechanisms are in place to ensure that the birth parents do not impede access to the health information, including information stored on the Health Buddy app.
- \*20. **Mr Melvin Yong Yik Chye:** To ask the Prime Minister and Minister for Finance in respect of the increase in the number of bankruptcies in the first half of 2024, what proportion of bankruptcies is due to credit card debts.
- \*21. **Mr Neil Parekh Nimil Rajnikant:** To ask the Minister for Defence (a) whether the Ministry can provide details on the safety audits and review processes that are regularly conducted by the SAF Inspector-General's Office at training camps; (b) what are the common safety lapses that continue to occur during the SAF's training and the reasons behind such occurrences and; (c) what steps have been put in place to ensure such lapses do not recur and the quality and standard of SAF's training is not compromised.
- \*22. **Mr Dennis Tan Lip Fong:** To ask the Minister for Home Affairs (a) whether any suspicious transaction reports were filed by corporate service providers or banks in Singapore in relation to the Rivaton Group prior to the arrests of their members in Japan for money laundering (b) if so, what are the dates of such reports; (c) whether Singapore authorities have carried out any investigation after such arrests; (d) if so, whether this group was found to have laundered money or have such funds in Singapore; and (e) what is the amount.
- \*23. **Mr Lim Biow Chuan:** To ask the Minister for Manpower (a) whether the Ministry tracks the number of graduates who are unable to find jobs within six months of graduation; and (b) whether job opportunities for new graduates have reduced or improved over the last three years.
- \*24. **Mr Darryl David:** To ask the Minister for Social and Family Development (a) whether the Government can provide an update on (i) the total number of beds available in shelters for the homeless and (ii) the average occupancy rate, in the past three years; (b) what is the average length of stay in a homeless shelter; and (c) whether there are plans put in place to help the homeless transition from a shelter to a more permanent place of residence in the mid- to long-term.
- \*25. **Mr Louis Ng Kok Kwang:** To ask the Prime Minister and Minister for Finance for each year from 2021 to 2023, what is the take-up rate of childcare sick leave by public servants.

- \*26. **Mr Yip Hon Weng:** To ask the Minister for Digital Development and Information (a) whether the Ministry can provide greater clarity on what constitutes cyberbullying and what can be reported for action to be taken; (b) what avenues do victims have to report such activities and how are they assured that their reports are taken seriously; (c) what action can be enforced on underaged cyberbullying perpetrators; and (d) what are the available tools that the Government has to uncover anonymous bullies.
- \*27. **Mr Yip Hon Weng:** To ask the Minister for Health with regard to the upcoming Positive Use Guide on Technology and Social Media (a) how will the Ministry assess its effectiveness in addressing mental health issues among youth; and (b) what plans are there to extend these efforts to foster mental resilience in young adults who have left school.
- \*28. **Assoc Prof Jamus Jerome Lim:** To ask the Minister for National Development (a) whether HDB has considered a rent-to-own model, notwithstanding the availability of various grant schemes like the Step-Up CPF Housing Grants or Fresh Start Housing Scheme that are designed to help rental tenants progress toward eventual home ownership; and (b) if not, why not.
- \*29. **Mr Dennis Tan Lip Fong:** To ask the Minister for Sustainability and the Environment (a) whether there are further plans to offer more rooftop urban farms for tender; and (b) whether there are plans to offer a longer lease period of beyond three years for such farms.
- \*30. **Mr Gan Thiam Poh:** To ask the Prime Minister and Minister for Finance (a) whether the Ministry monitors the number of cases where payment have been wrongly credited to the previous subscriber of a mobile phone number via PayNow; (b) if so, in 2023, how many cases of payment have been wrongly credited after the mobile phone number has been recycled for use; and (c) whether the Ministry will require PayNow accounts linked to mobile phone numbers to be unlinked once there is a change of the mobile phone subscriber.
- \*31. **Assoc Prof Jamus Jerome Lim:** To ask the Minister for National Development whether HDB will consider expanding the Public Rental Scheme to accommodate a family nucleus household comprising one Singaporean and one non-Singaporean who is not a Singapore Permanent Resident.
- \*32. **Mr Gan Thiam Poh:** To ask the Minister for Education in view of the recent visibility of bullying incidents, whether the current approach and measures to educate and inculcate in all students against all types of bullying as well the engagement of the parents need to be reviewed holistically.
- \*33. **Mr Ang Wei Neng:** To ask the Deputy Prime Minister and Minister for Trade and Industry (a) whether the impact on energy prices and inflation in Singapore will be significant following the escalation of conflicts between Israel, Lebanon and Iran; and (b) whether the Singapore economy will be severely affected by the widening conflict in the Middle East.
- \*34. **Mr Yip Hon Weng:** To ask the Prime Minister and Minister for Finance (a) in view that Singapore's total population is now expected to be significantly below the 6.9 million projected in the 2013 Population White Paper, how does the Government reconcile the 2013 projection with the current outlook; and (b) what is the revised projected resident population, consisting of Singapore citizens and permanent residents, for 2030.
- \*35. **Mr Gan Thiam Poh:** To ask the Minister for Transport whether the Government has any concerns with the requirements for Singaporeans to provide all their passport, NRIC and bank details, with copies of the actual documents, to overseas entities in their applications for Malaysia's Vehicle Entry Permit and the required Touch 'n Go e-Wallet account.

- \*36. **Mr Sharael Taha:** To ask the Minister for Education (a) how are victims of bullying supported in schools; (b) while there are safe channels to report bullying in schools, how does the Ministry ensure that these channels are effectively utilised; and (c) how many of the bullying cases in the past two years involved physical or mental abuse requiring police or medical assistance.
- \*37. **Ms Hany Soh:** To ask the Minister for Transport with regard to Malaysia's Road Transport Department's (JPJ) statement on 27 September 2024 that Singapore private vehicle owners will be issued a warning for not having obtained a Vehicle Entry Permit before leaving Malaysia from 1 October 2024, whether the Ministry has engaged the Malaysian authorities to ensure Singapore's private vehicle owners do not get unduly penalised for travelling into Malaysia.
- \*38. **Mr Christopher de Souza:** To ask the Minister for Health what more can be done to support pharmacists and other allied healthcare workers to ease the demanding nature of the industry.
- \*39. **Mr Christopher de Souza:** To ask the Minister for National Development whether a survey can be conducted to pinpoint key communal spaces within neighbourhoods with significant senior citizen populations for the installation of lifts to aid wheelchair users and other individuals with mobility difficulties.
- \*40. **Mr Ang Wei Neng:** To ask the Minister for Transport (a) whether the Ministry keeps track of the problems faced by Singapore motorists when they cross the Causeway after the implementation of Vehicle Entry Permit (VEP) scheme by Malaysia, especially there are difficulties obtaining VEP; and (b) whether the Ministry can engage the Malaysian authorities to open up more VEP centres in Johor Bahru and Singapore.
- \*41. **Mr Don Wee:** To ask the Minister for Transport with regard to the six-day shutdown of the East-West MRT Line in September 2024 (a) whether the service standards of normal bus services were affected; (b) whether the shutdown could have been prevented; and (c) what lessons have been drawn to ensure better maintenance and service reliability in the future.
- \*42. **Mr Christopher de Souza:** To ask the Minister for Transport whether an extensive review will be done to consider how the train operators can prevent exceptional circumstances where components of a train fall off or wear out and cause damage to the train tracks and cables.
- \*43. **Mr Louis Ng Kok Kwang:** To ask the Minister for National Development whether the Ministry will consider amending the Wildlife Act 1965 to make it an offence for anyone to advertise for sale of any wildlife, whether alive or dead, or any part of a wildlife.

\* Members may postpone their Questions to a later sitting day if their Questions are not reached by the end of Question Time (QT). For such Questions, Members may email to [parl\\_cop@parl.gov.sg](mailto:parl_cop@parl.gov.sg) in advance a postponement notice that will be effected after QT. Members must submit their notices to the Clerk within one hour after the end of QT (SO 22(3)). Questions will be given a written answer if no such notices are received by the Clerk within the stipulated time.

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## NOTICE OF MOTION

### 1. **Minister for Culture, Community and Youth:**

OLYMPIC AND PARALYMPIC ACHIEVEMENTS: That this House congratulates our Team Singapore Olympians and Paralympians, in particular our medallists Ms Jeralyn Tan, Mr Maximilian Maeder and Ms Yip Pin Xiu, for their achievements at the 2024 Paris Olympic and Paralympic Games.

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**ORDER OF THE DAY**

1. Insurance (Amendment) Bill [Bill No. 40/2024] – (Second Minister for Finance) – Second Reading.
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**MEMORANDUM**

Matter proposed to be raised on the Motion for the Adjournment (SO 2(8)(b)):

Assoc Prof Razwana Begum Abdul Rahim : Enhancing the Well-Being of Women: A Gendered Informed Response to Menopause.  
(Nominated Member)

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**QUESTIONS FOR WRITTEN ANSWER**

1. **Ms Hazel Poa:** To ask the Prime Minister and Minister for Finance whether MAS can issue guidelines to permit stateless persons holding Special Passes in Singapore to open bank accounts and, if not, why not.
2. **Ms Hazel Poa:** To ask the Prime Minister and Minister for Finance given that Singapore's total population has now exceeded 6 million, whether the total population is still projected to reach 6.5 million by 2030 as an infrastructure planning parameter stated in the Population White Paper released in 2013, notwithstanding previous clarifications that Singapore's total population is likely to be significantly below 6.9 million by 2030.
3. **Mr Derrick Goh:** To ask the Prime Minister and Minister for Finance (a) what is the Government's assessment of the root causes of the rise in bankruptcies in the first half of 2024 amid an improving economic climate; (b) whether there is a cause for concern that bankruptcy has increased when the economy is supposedly improving; and (c) whether the Ministry can provide an update on the plans to further strengthen the measures for promoting financial prudence and counselling.
4. **Ms He Ting Ru:** To ask the Prime Minister and Minister for Finance (a) what specific steps have the relevant agencies taken to develop expert programme managers for research funding administration; (b) what percentage of current programme managers have personally led research projects resulting in peer-reviewed publications or patents in the last five years; and (c) what percentage of evaluators for statutory board-administered research grant calls have held senior technical roles in industry directly related to the proposals they evaluate.
5. **Mr Yip Hon Weng:** To ask the Prime Minister and Minister for Finance (a) whether there is a recent trend of single family offices (SFOs) from emerging markets, such as the Middle East and China, being set up in Singapore; (b) if so, whether an update can be provided on the trend; and (c) whether there are specific considerations in ensuring the transparency and legitimacy of funds from these SFOs.
6. **Mr Yip Hon Weng:** To ask the Prime Minister and Minister for Finance (a) whether the Ministry views the single family office (SFO) sector as a continuing growth area for Singapore; (b) if so, what steps are being taken to prepare the local workforce with the specialised skills and expertise needed to effectively service this sector; and (c) what is the estimated number of Singaporean citizens currently employed within the SFO sector.

7. **Mr Derrick Goh:** To ask the Prime Minister and Minister for Finance given the reported increase in tax recoveries of \$857 million as compared to about \$500 million in the financial year ending March 2024 (a) what had driven the increase in tax recoveries; (b) what is the Government's assessment of the root causes of the increase in tax recoveries and whether there are areas of concern; and (c) whether there are plans to further strengthen measures so as to promote better tax compliance.
8. **Mr Leong Mun Wai:** To ask the Minister for Home Affairs (a) whether the rules governing a change of race for Singapore citizens and permanent residents also apply to foreign pass holders; and (b) whether ICA verifies the race declared by foreign pass holders and, if so, how.
9. **Ms Hazel Poa:** To ask the Minister for Home Affairs in the last five years and with a breakdown by minors and non-minors respectively (a) what is the annual number of arrests for violent offences such as causing hurt, assault or rioting; and (b) what is the annual number of police reports made concerning violent actions such as causing hurt, assault or rioting.
10. **Ms Hazel Poa:** To ask the Minister for Home Affairs for each year since 2020 (a) what is the number, average age, and median age of Student's Pass holders who have applied for and been granted permanent resident status respectively; and (b) what is the number of guardians who applied for and received a Long-Term Visit Pass to accompany and look after a foreign student holding a Student's Pass respectively.
11. **Mr Leong Mun Wai:** To ask the Minister for Home Affairs in each year of the last five years (a) how many applications for permanent residency and citizenship are received from stateless persons, respectively; (b) what percentage of these applications are successful; and (c) whether the Government will consider expediting these applications, especially for those who have family ties to Singaporeans or many years of residency in Singapore.
12. **Ms Nadia Ahmad Samdin:** To ask the Minister for Home Affairs in view of the rise in illegal moneylending cases concerning foreign domestic workers who borrow funds (a) what upstream action is being taken against illegal moneylenders to tackle such issues; and (b) what recourse is in place to help Singaporeans who are affected by such cases and continue to be harassed.
13. **Mr Dennis Tan Lip Fong:** To ask the Minister for Home Affairs in each year of the last five years (a) how many people have been punished for breaches of Rules 6, 9, 10 and 11 of the Road Traffic (Pedestrian Crossings) Rules; and (b) what has been the range of punishments they received.
14. **Mr Dennis Tan Lip Fong:** To ask the Minister for Home Affairs (a) whether the Ministry tracks the location of all reported road traffic accidents in Singapore; and (b) if so, whether the Ministry will consider publishing a database of accidents with location data for research and advocacy purposes.
15. **Mr Louis Ng Kok Kwang:** To ask the Minister for Sustainability and the Environment what are the criteria that the Government uses to evaluate environmental sustainability considerations in the tender evaluation process for tenders involving (i) large constructions and (ii) information and communications technology (ICT), respectively.
16. **Ms He Ting Ru:** To ask the Minister for Sustainability and the Environment (a) whether the Government has plans to include Singapore's share of international transport emissions in its carbon budget; and (b) whether it is planning to set carbon emission targets for such emissions.

17. **Assoc Prof Jamus Jerome Lim:** To ask the Minister for Education with regard to the recent slate of bullying incidents involving students from Bukit View Secondary School and Qihua Primary School and at the Institute of Technical Education, what recourse is available to aggrieved parents of the victims involved, apart from reporting to the school principal and lodging a police report.
18. **Mr Louis Ng Kok Kwang:** To ask the Minister for Social and Family Development for each year from 2021 to 2023 (a) how many and what percentage of mothers took Government-Paid Childcare Leave (GPCL); (b) what is the average and median number of days of GPCL taken by mothers; (c) how many and what percentage of fathers took GPCL; and (d) what is the average and median number of days of GPCL taken by fathers.
19. **Ms Nadia Ahmad Samdin:** To ask the Minister for Health (a) what is the average age of youths who are supported by the (i) Youth Community Outreach Team (CREST-Youth) and (ii) Youth Integrated Team (YIT), respectively; (b) what is the average duration which a youth is supported for; and (c) how many touchpoints does a mental healthcare worker has with (i) the youth and (ii) their caregivers, respectively, during that period.
20. **Mr Melvin Yong Yik Chye:** To ask the Minister for Health (a) whether there are any subsidised eye-related screenings under the Healthier SG programme; (b) if so, what are the available screenings and the amount of the associated subsidies; and (c) if not, whether the Ministry has any plans to introduce subsidised eye-related screenings given the prevalence of eye-related issues among the elderly.
21. **Mr Patrick Tay Teck Guan:** To ask the Minister for Health (a) from 2019 to 2024, what is the annual (i) percentage and (ii) number of graduands of Diploma in Nursing programmes who do not register to be nurses after completing their courses, factoring in those who enlist for National Service or enrol in the NUS Alice Lee Centre for Nursing Studies; and (b) whether the Ministry has data of the same from graduands of NUS Alice Lee Centre for Nursing Studies.
22. **Dr Wan Rizal:** To ask the Minister for Digital Development and Information (a) what specific measures are being taken to address cyberbullying among youths given its strong association with mental health symptoms; and (b) how will the Ministry work with digital platforms to provide a safer online environment for youths.
23. **Mr Leong Mun Wai:** To ask the Minister for National Development since 2021 (a) what percentage of HDB blocks have reached the Non-Citizen Quota for renting out of flats; and (b) which neighbourhood have reached the Non-Citizen Quota for renting out of flats.
24. **Assoc Prof Jamus Jerome Lim:** To ask the Minister for National Development for the past six months, what is the number of unoccupied and total rental housing units under the (i) Public Rental Scheme and (ii) Interim Rental Housing in the Sengkang and Punggol areas respectively.
25. **Ms He Ting Ru:** To ask the Minister for National Development (a) for each year of the last five years, how many HDB BTO applications were allocated a wrong ballot number due to the system categorising applicants in the wrong priority category; (b) how many flat bookings were allocated to such applicants; (c) how many of such flat bookings were subsequently cancelled; and (d) what recourse or assistance was made available to applicants who were affected and find themselves having to re-ballot for flats in later BTO exercises although it was not their mistake.



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26. **Ms He Ting Ru:** To ask the Minister for National Development (a) what is the average living space per child for children living in (i) 1-room and (ii) 2-room rental flats currently; and (b) what is the Ministry's assessment of the minimum living space required for children to grow up in a healthy environment.
27. **Assoc Prof Jamus Jerome Lim:** To ask the Minister for National Development as part of the review of recommendations made by the Community Advisory Panel on Neighbourhood Noise, whether the Ministry can consider implementing distinct quantitative noise thresholds for the evening period between 7 pm and 10 pm, with these limits being lower than daytime thresholds but higher than those set for quiet hours.
28. **Mr Leong Mun Wai:** To ask the Minister for Manpower whether workers who have experienced employment discrimination because of their tattoos can seek recourse under the Tripartite Alliance for Fair Employment Practices framework.
29. **Mr Patrick Tay Teck Guan:** To ask the Minister for Manpower (a) whether the number of Personalised Employment Pass (PEP) holders has decreased since the minimum fixed monthly salary eligibility threshold was raised to \$22,500 from 1 September 2023; and (b) if so, by how many.
30. **Ms Hazel Poa:** To ask the Minister for Transport (a) what have been the average time intervals during peak hours and non-peak hours respectively for feeder Bus Service 944 in 2023; and (b) whether these increased after feeder Bus Service 944 was extended to Tengah New Town and renumbered to Bus Service 992.
31. **Mr Melvin Yong Yik Chye:** To ask the Minister for Transport in respect of the plan by a neighbouring country to require airlines to provide full refunds to passengers of flights delayed by at least five hours (a) whether the Ministry will consider introducing regulations to facilitate hassle-free refunds by airlines to passengers for significant flight delays; and (b) what is the international norm for compensation and refunds for flight delays.
32. **Mr Saktiandi Supaat:** To ask the Minister for Transport (a) whether the use of predictive maintenance systems by MRT rail operators has helped to prevent any occurrence of train failures in the past; (b) whether the system is able to detect the risk that led to the recent disruption in train service in September 2024; (c) when will LTA and SMRT complete the investigation into the cause of the incident and share the findings; and (d) what interim steps are being taken to prevent similar disruptions from recurring.
33. **Mr Saktiandi Supaat:** To ask the Minister for Transport (a) what is the extent of regulatory supervision exercised by the Ministry over the rail operators' operational decisions in areas such as train and rail maintenance procedures; (b) how have the train and rail maintenance procedures been enhanced for service reliability since the serious disruptions of MRT train services in 2011 and 2017; and (c) how is the balance struck between the costs of over-maintenance and the prevention of avoidable disruption incidents.
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Note: Order of business in this Order Paper has been varied pursuant to SO 10(1A).